



Donna Ann Harris - Principal
422 S. Camac St., Philadelphia, PA 19147
heritageconsultinginc@gmail.com
www.heritageconsultinginc.com
267-251-5444 cell

We include more than 45 testimonials from clients over the years, organized by year.

Erik Reader

Director of Illinois Main Street, 2024

Illinois Main Street recently retained the services of Heritage Consulting for our New Executive Director Training held in the Summer 2024. We were grateful to have Donna shared her knowledge and expertise with the group. As the new Director of the State Coordinating Program, it is extremely valuable to be able to rely on professionals like Donna who have experience at all levels of Main Street. We highly recommend her services and look forward to utilizing her again in the future.

Isaac Kramer

Experience Princeton NJ, 2024

One of the surest signs of a successful Main Street organization is hiring someone of the caliber of Donna Ann Harris of Heritage Consulting, Inc. She knows her material inside and out. Even more impressive is the personal flair she delivers it with, making abstract concepts relatable. I've worked with Donna in multiple different organizational settings and have a track record of results to show from her solid professional guidance and direction.

Adam Fletcher,

President Carbondale Main Street, 2023

The Board of Carbondale Main Street would like to thank you for the excellent service you provided throughout the organization's transition to hire a new Executive Director and make the necessary changes in the structure of the organization. You successfully guided the two committees that were created to update the By-Laws and hire a new Executive Director.

The process lasted a little over four months and during this time you organized the committee's agenda, set up the zoom meetings and provided professional guidance whenever it was needed. You sat in at numerous Committee meetings and several Board meetings and were involved in

the selection and interviews of all the candidates for Executive Director. You also had significant effective communication with the candidates during the process.

Because of your positive encouragement and professional guidance Carbondale Main Street has new, updated By-Laws and has hired an experienced and well-qualified Executive Director. Carbondale Main Street is now in a position to advance the organization and meet the challenges and opportunities in our Downtown area.

Thank you again for all your support.

Georganne Huff Labovitz

Chair of the Board of Trustees, Tacony Community Development Corporation, Philadelphia PA, 2022

Donna Ann Harris has been a consultant to the Tacony Community Development Corporation in Northeast Philadelphia since we began our commercial corridor work in 2009. In that time, she has helped our organization grow far beyond our expectations.

Most recently when our longstanding Executive Director left for a new position, she helped us organize a search for his replacement. Over four months, Donna helped guide our Search Committee of Trustees as they updated the job description, identified a salary range, and sorted through 65 resumes to find six highly qualified candidates for first interviews. Donna worked collaboratively with the committee to select questions for our first interviews, and further written questions of our candidates. She helped us hone our reference check questions. Upon Donna's advice, we asked our top three candidates to make brief presentations to the full TCDC board, about their vision of the future of our corridor Torresdale Avenue. We ended our search process with one lead candidate. Donna advised me on the negotiations on salary, benefits and starting date with our top candidate, who took the job in Spring 2022.

We have turned to Donna several times in the past to help us plan for our future through two five-year Strategic Plans. Each of our two previous Strategic Plans has been highly ambitious, and we have managed to implement more than 95% of the tasks we have set for ourselves. We are about to begin a third Strategic Plan and have asked for Donna's help again, to propel our far more mature organization into more complex projects.

Donna has been our trusted advisor for more than a decade, and we highly recommend her to our colleagues in the downtown revitalization field.

George Cassa

Board Chair, Morris County Trust for Historic Preservation, 2023

Heritage Consulting Inc. responded immediately to our request for guidance in reorganizing our regional historic preservation group to prepare for its acquisition of a historic property in Morristown, NJ, and related assets. Donna Ann Harris facilitated in-person and Zoom meetings

All testimonials from old web site page 2, Heritage Consulting Inc.

with the board of trustees in which we considered our vision for the organization's future and developed strategic planning objectives and milestones on the basis of anticipated resources. Donna provided advice on governance, and proposed revisions to our by-laws that were adopted unanimously by the trustees. Donna is a skilled, efficient communicator; as she listened to us at our first meeting, the depth of her experience and its relevance to our needs quickly became apparent. As a result, we can look forward with confidence to accomplishing a transition that we were not prepared to undertake on our own.

Carol Larro

Chair, Haddon Heights (NJ) Historic Preservation Commission 2022

Haddon Heights, New Jersey, has had a historic preservation ordinance since 1975. So, for almost 50 years, this Borough has believed that preserving our history and community character is essential. The Haddon Heights Historic Preservation Commission (HPC) with its dedicated members over these many years, has worked hard to designate the eight individual landmarks and the Historic Districts along parts of First Avenue, Fourth Avenue, East and West Atlantic Avenues, the White Horse Pike, and along Station Avenue in our downtown. However, the HPC never had a Design Guidelines book for the structures in our Historic Districts.

For four months in 2021, Donna Ann Harris worked with the Haddon Heights HPC to create Design Guidelines for the Historic Districts in our town. As a long-standing Certified Local Government (CLG), we wanted to have, as required, a design guidelines book written specifically for Haddon Heights. We were able to secure grant funding from the NJ Historic Preservation Office to create this Guideline and Ms. Harris submitted the winning proposal in January 2021 to write and design it. During this period, Ms. Harris has proved knowledgeable, focused, and easy to work with, and she worked in a very timely and efficient manner. It was a true cooperative effort.

This Design Guidelines is a tool for property owners, to help them manage change and protect Haddon Heights' architectural and historical resources. The Guideline book presents preservation treatments and activities that our HPC does, and does not, recommend throughout its 160 pages using more than 225 contemporary and historic photos, text, and drawings to educate and explain these treatments and activities.

We are just delighted to finally have this handsome document to help us further preservation activities in our Borough. Donna Ann Harris did a marvelous job in creating our Haddon Heights Design Guideline Book. This project won the 2022 Preservation Alliance for Greater Philadelphia Preservation Education Award and the Preservation New Jersey Historic Preservation Commission Award in 2022.

Patrice Bassett

Records Manager & Archivist, CMR, MA City of Camden Office of the Municipal Clerk Records Management Unit 2022

Donna Ann Harris has worked with the City of Camden over the last two years to help us conceptualize and fundraise for the Heritage Tourism Interactive Touch Screen Kiosk recently unveiled in City Hall Camden. Donna serves as the historian for all three phases of the project and worked with me to prepare three successful grants of over \$135,000, to three government funders to support this project. The first phase is now complete and explores 300 years of City of Camden history through an artist drawn digital mural and a series of illustrations and 150-word stories that Donna wrote about important people, places and events in Camden history.

The next two phases will begin this year (2022). The second phase will add visitor information about 50 historic sites and historical organizations in Camden County associated with the Camden County History Alliance, a project of the Camden County Historical Society. The final phase of this kiosk project will showcase the 39 Revolutionary War battle sites and skirmish locations in Camden County as we prepare for the 250th anniversary of the American Revolution in 2026.

We could not be happier with her assistance on this project. I literally would not have been able to do it without Donna. Thank you again.

Dr. Jack O'Byrne

Executive Director, Camden County Historical Society 2021

The Camden County Historical Society has worked with Donna Ann Harris of Heritage Consulting Inc. several times over the last five years including an award-winning project the Camden County Heritage Tourism Plan.

This time, we engaged Donna to help us with a new project to plan for the rehabilitation of one of Camden's oldest buildings to become the American Revolution Museum of South Jersey. In her tourism assessment Donna offered the Camden County Historical Society two options to operate the Benjamin Cooper Tavern (c. 1734) once it is restored and open to the public in 2025. Donna provided us with a proposed operating budget and scope of work for a full-time Visitor Center/Museum/Office space for nonprofit organizations at the Cooper Tavern. Her report also included similar information for the use of the Cooper Tavern as a part-time Museum and Office space. Her 2021 report, part of the New Jersey Historic Trust-funded Preservation Plan and Feasibility Study, is helping us to develop our initial educational programs to build an audience for this site as we prepare for the 250th Anniversary of the Revolutionary War in 2026, when we hope the American Revolution Museum of South Jersey will open at this site. Donna's report was insightful and highly useful for us as we continue our planning for this site.

Jo Ann Desper

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Board President, Roxborough Development Corporation, Philadelphia PA 2021

We have worked with Donna Ann Harris on several projects over the past few years and recently engaged her services to help us recruit a new Executive Director. She worked with us in 2021 to identify our needs and write a job description that resulted in us finding several qualified candidates. She walked us through an extensive interview process and developed questions and topic discussions that focused on our needs. Donna's guidance and advice were crucial to selecting and hiring the right person. And we did so one month sooner than expected!

Dr. Constance L. McCart

Washington Township (NJ) Historic Preservation Commission 2019

The Washington Township NJ Historic Preservation Commission has been fortunate to work with Donna Ann Harris this past year (2019) to develop a plan to improve heritage tourism at our site, The Olde Stone House Historic Village. Ms. Harris provided a thorough and insightful product that provided us with just what we needed. She consulted with us every turn and made adjustments and suggestions until we had a plan we felt we could use, and that the New Jersey Historic Trust felt would be "highly useful" in helping us interpret our site to the public. Enjoyed working with you, Donna!

Kelsey Howard

Executive Director Main Street Siloam Springs Inc. 2018

"Donna is a tenacious advocate for downtowns across the country. Thanks to her consultation services, we now have a 5-year plan that will help keep our organization accountable and focus on intentional strategic growth. Her experience in the Main Street network and years of interfacing with multiple communities at different stages of growth provided invaluable wisdom and confidence to guide our Main Street program forward. The thing I appreciated most about her consultation style was how she worked alongside us and guided us through the process; she allowed us the freedom to make final decisions and take ownership of the purpose and content of our strategic plan. The strategic plan was not a cookie-cutter document, but something organic that we built together that will give us an anchor as we evolve the next several years."

Stephanie Michel

Executive Director North Fifth Street Revitalization Project Inc. 2018

Donna worked with our organization for over a few months to help us identify new board members we needed and helped us with job descriptions for an orientation she hosted. We followed up with a Board training course for all of our new Board members, which she facilitated, and did an outstanding job.

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Nancy Scarlotto

Executive Director Ardmore Initiative 2018

Donna provided a 90-minute training board for our business improvement district board of trustees this week. She did a great job and definitely got the conversation going in the right direction. Hopefully, this training will resonate the most with all the new board members we have just added.

Dr. Jack O'Byrne

Executive Director, Camden County Historical Society 2018

Donna Ann Harris of Heritage Consulting Inc. really helped take our Camden County History Alliance (CCHA), a 48-organization member initiative of the Camden County Historical Society, to the next level and literally put us on the map for Heritage Tourism in New Jersey. Donna wrote four successful grants totaling \$48,750 over 18 months starting in 2017 to the New Jersey Historic Trust to support creation, implementation and evaluation of Camden County Heritage Tourism Plan and the main project was Camden County History Week held October 13-21, 2018. Our Alliance, thanks to Donna, is now seen as a statewide model for Heritage Tourism and that's why Heritage Consulting Inc. and our historical society are being invited to speak about our success at state and national conferences as well as area universities. Donna is highly professional, easy to work with, and kept everyone on task towards making our plans a reality. I highly recommend Donna Ann Harris of Heritage Consulting Inc.

This project won the Grand Jury Award in 2018 from the Preservation Alliance for Greater Philadelphia.

Additional information:

The first of the three grants for this project was for \$5000 and paid for initial research to identify visitor readiness, organizational capacity and seven thematic heritage tour routes to link sites of the then 41 but now 48 history organizations and historic sites in the county. We learned that more than 80% of the history organizations associated with Camden County History Alliance are volunteer run.

The second grant for \$28,750 implemented a monthly e-newsletter with now 2000 email addresses, and peer to peer learning exchanges at bimonthly meetings. Donna wrote and oversaw the development and printing of a beautiful 19" x 42" four color heritage tourism map/guide, 21 handsome four-color rack cards for historic sites open to the public, and useful black and white Passport/visitor guide and hand stamps for History Week October 13 to 21, 2018.

Donna also wrote the \$10,000 successful grant to the Rohrer Foundation that paid for design and printing of all the History Week materials.

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The third grant of \$5000 allowed us to evaluate History Week through a visitor survey that got 303 responses, a feedback meeting with the 32 history organizations that were open for the celebration and a findings report with recommendations for further development of History Week, Camden County History Alliance, and future heritage tourism activities of the CCHA.

Thaddeus Squire, Founder & Chief Commons Officer at CultureWorks Commons Management 2017

Founder & Chief Commons Officer at CultureWorks Commons Management

The Overbrook Farms Club, the civic association for one of the nation's oldest planned communities in Philadelphia, was pleased to have Donna present at our annual meeting. She discussed the various approaches to developing main street districts, as our community is interested in revitalizing its commercial corridor. She did a fabulous job of providing a detailed but easy-to-comprehend overview, which helped our community understand both the challenges and opportunities we have ahead and what our next steps might be.

Nancy Adams, Executive Director of Downtown Summit Inc (NJ)

Executive Director, Downtown Summit Inc. (NJ) 2018

Ms. Harris was very thorough and helpful in training our Board in 2018 on the legal and ethical practices of successful Boards like ours. Having a knowledgeable person like Ms. Harris who is unaffiliated with our organization was vital in getting this important training for our Board so that its members could understand their responsibilities and have guidelines to follow as they serve. They all raved about all the information they got from Ms. Harris' presentation and Q&A.

Murrie Zlotziver, Executive Director Downtown Milford Inc.

Executive Director, Downtown Milford Inc. DE 2018

Donna Ann Harris, Principal Heritage Consulting Inc., assisted Downtown Milford, Inc. (DE) (DMI) in the planning and writing of facade guidelines for our designated Main Street downtown in 2018. Donna's oversight of the process from beginning to end was exceptional. Meetings were scheduled and organized with appropriate materials and follow-up. Committee members kept appraising the process and progress until the guidelines were completed. In addition, Donna put together not only a hard copy of the guidelines, but a slide presentation used to present the recommendations to the public.

Isaac D. Kremer

Executive Director, Metuchen Downtown Alliance NJ 2017

Donna demonstrated a Herculean resolve and determination to see our young organization through the process of creating our first strategic plan. Through it all she calmly, patiently, and

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persistently prodded to make sure we got the best work product. As a collaborator her willingness to embrace new ideas from the field, such as the Main Street Refresh, and integrate it into her own thinking was impressive. I hope the plan that was developed guides our community and stands as a model for other places to follow. Thank you Donna for your efforts and your many contributions to strengthening Main Street organizations in New Jersey and throughout America. You're a national treasure.

Thomas Gilbertson

South 9 Street BID Formation Consultant and Advisor, Philadelphia PA 2017

I worked closely with Donna while facilitating a Business Improvement District (BID) feasibility study that led to the creation of a Proposed BID Plan for the South 9th Street Area in Philadelphia. Both Donna's wealth of experience gained through her on-going commitment to the field and astute ability to recognize unique situations while remaining able to "tell it like it is" were instrumental in advancing our efforts. I would gladly recommend Heritage Consulting, Inc. to provide strategic planning services for any commercial district management process or BID feasibility/formation effort.

Donna M. Ware

Senior Vice President of Preservation, Historic Annapolis Inc. MD 2016

Historic Annapolis was very pleased to have been able to work with Donna Ann Harris of Heritage Consulting, Inc. in the fall of 2015 and winter of 2016 in designing and implementing a public engagement forum and focus groups for the Annapolis City Dock. Entitled, "What's Your View? – Preserving Annapolis' Historic City Dock," the series of workshops was funded by grants from the National Trust for Historic Preservation and the City of Annapolis. Stakeholders were brought together for several opportunities to offer their "views" and ideas about the protection of the historic character of the City Dock area. Significant views to and from Chesapeake Bay and individual historic buildings and streetscapes were identified and prioritized for preservation.

The entire process was expertly guided by Donna Ann Harris, who brought the breadth and depth of her knowledge and experience in preservation planning to design a tailor-made series of public forums that will serve as a basis for the City's forthcoming Cultural Landscape Study of the City Dock. Donna Ann Harris was engaging and creative in working with the public that represented divergent views, in some cases. She guided discussions with respect to all. Her use of interns to assist in the facilitation of the workshops was noteworthy, in that it provided a learning opportunity for the next generation of cultural resource planners.

Rosemary Fitzgerald

Friends of Glover Fulling Mill Park, Haddon Heights NJ 2016

As part of a New Jersey Historic Trust grant, Donna Ann Harris and Heritage Consulting Inc. prepared An Assessment of the Heritage Tourism Potential for Glover Fulling Mill Park in Haddon Heights, New Jersey, a one-acre wooded lot where the remains of the Glover Fulling Mill (circa 1775) lie.

Donna did an outstanding job in describing the history and current conditions of the proposed park and provided an excellent analysis of our options regarding interpretation of this early industrial site. Her report is a primer for the Department of Public Works, the new Friends of Glover Mill Park, the Historical Society and Heights Heritage League and will guide the project for the foreseeable future. Donna gives precise direction on bringing the tourism element to fruition, describing geocaching and the role of social media in heritage tourism today. Her 50-page tutorial will help us accomplish her suggestions for the web, Wikipedia and Facebook. The report closed with further funding suggestions that will be our guide for future development. We are totally pleased with Donna's work and congratulate her on a job well done!

Philip Green

Program Director, The North Fifth Street Revitalization Project, Philadelphia PA 2015

"My highest praises to Heritage Consulting! Their gifted Principal, Donna Ann Harris, knows just what we need to expand our grassroots effort into a program of limitless potential. She works with us on the ground level recruiting new volunteers and driving long-term supporters to step up and take action. Heritage Consulting's service to our organization and the Olney neighborhood in Philadelphia will be felt for many years to come."

James H. Calamia

Executive Director, Roxborough Development Corporation, Philadelphia PA 2015

When searching for a consultant to develop a strategic plan for our organization, Donna Ann Harris came up with a strong recommendation from leadership at the Philadelphia Department of Commerce. We ultimately chose Donna based on her unique strategic planning process that is built around strong stakeholder engagement.

Donna's advice as a consultant enabled our organization to come together around a realistic set of goals and strategic objectives. Her eye for detail and innovative solutions also helped our organization recast the way in which we view ourselves.

I would highly recommend Donna for her practice area expertise, unique strategic planning method and eye for detail. I can assure you that as a downtown consultant Donna's experience will help you implement changes that can expand the impact of your organization for years to come.

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Barbara Silberman

Independent Museum Fundraiser 2014

"Donna Ann Harris is just excellent at everything she does. She is very smart and very competent. She is knowledgeable about all aspects of preservation and planning and creative solutions to long-standing issues and problems. I would recommend her without hesitation to any non-profit board for any problem that needs solving."

Andy Trackman

Executive Director, Germantown United Community Development Corporation Philadelphia PA 2014

"Donna did a fantastic job for us in bringing the National Main Street concepts to the Germantown community at a recent workshop. She was well prepared, engaging with our audience, and helped field some difficult questions that arose. I would recommend Donna as an expert in commercial corridor revitalization. "

Eugene Dvornick

Town Manager, Town of Georgetown DE 2014

"The Georgetown (Delaware) East Market Street business district has been struggling for years – vacant buildings, poor signage, and improper maintenance of building exteriors. Working with Heritage Consulting, Town representatives, and interested citizens, a comprehensive Design Standards document was developed.

Our focus was clear: making the East Market Street Business Area attractive; creating a sense of place – where people gather and enjoy the downtown; and fostering a "Welcome Home" feeling – for residents and visitors alike. The final product combined with smart business development, appropriate marketing, quality branding and a welcoming presentation, all work together to maintain the integrity and vitality of our downtown.

Donna and her team were a pleasure to work with and brought extensive knowledge to the process. This is a first-class document and will be used for many years to come."

Terry Poe Buschkamp

Main Street District Specialist at Iowa Economic Development Authority 2013

"The Iowa Economic Development Authority has contracted with Donna Ann Harris to provide technical assistance on numerous occasions, most recently to develop a new service for one of our Main Street Iowa communities: a Heritage Tourism Assessment for Lansing, Iowa. As always, working with Donna was a positive experience. She is organized and well prepared. Donna earned the confidence of the members of the local community and offered advice that

was on target. The assessment report was accurate, thorough, and delivered on time. I can recommend Ms. Harris as a consultant with complete confidence."

Tina Fiske

Board Member, Barrow Mansion Development Corporation 2013

"The Barrow Mansion Development Corporation was awarded a grant from the New Jersey Historic Trust for a New Jersey Historic Trust Site Management project. The board reached out to Donna Ann Harris from Heritage Consulting Inc. and Dr. Emily Cooperman for help in implementing the grant award. The knowledge and expertise they have shared with the Barrow Mansion Development Corporation has proved to be invaluable! We could not have navigated this process without them! I highly recommend them and feel certain anyone who retains their services will be glad they did. They are a joy to work with and will be missed when this project is finished."

Sean Blinn

Board President, Friends of the Jacobus Vanderveer House, Bedminster NJ 2013

"Donna did extensive work for the Friends of the Jacobus Vanderveer House, of which I am President, and I could not be more satisfied with the results of her work.

Donna has an extensive knowledge of history and planning and combines that with practical experience in what works. Over the course of the project, Donna provided excellent advice and specific work plans. She spent a considerable amount of time learning about the organization, its role in the community, mission, and background. Based on that, she developed custom reports, recommendations, and programs. Her recommendations are detailed, specific, and thoughtful.

Donna also took the time to train our core volunteers so they would be more effective and welcoming to our visitors. Her recommendations were practical, immediately useful, and made for a better experience both for everyone involved.

Her written work products are invariably outstanding, not just showing the results of her work, but presenting the research that goes into her work.

I can't recommend her highly enough!"

Janet Halsted

Executive Director, Frank Lloyd Wright Building Conservancy, 2014

"Donna helped us in the planning stages and also facilitated our two-day workshop for the directors of open and accessible Frank Lloyd Wright sites across the country. Because of her

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broad experience in many different roles in the preservation field she understood well the diversity of experiences offered by house museums, both large and small, as well as the concerns of historic sites with broader missions. Throughout she kept the discussions focused, useful and lively."

Diane Laird

State Coordinator, Downtown Delaware, 2014

"I appreciate the skill, experience and overall value that Donna brings to our communities, as well as the quick turn-around time in preparing for, and following up after services."

Bethany Hawkins

Program Coordinator, American Association for State and Local History, 2014

"Donna Ann conducted an online program (webinar) on Managing Change at Historic Sites for the AASLH Historic House Affinity Group on March 27, 2014. She presented a thorough look at change and the importance of embracing it for sustainability."

Tom Genova

Board president, Downtown Somerville Alliance NJ 2013

"The final Downtown Somerville Alliance Strategic Plan has definitely exceeded my expectations. I have been referring to the Strategic Plan as the DSA Master Plan, as all of our goals, projects and work plans are laid out in a very professional and detailed document. This would not have been possible without all of the valuable resources of Main Street NJ. My sincere thanks to Donna for working with us over six months to complete the Strategic Plan and of course the Main Street New Jersey Program for funding Donna's work."

Nancy Adams

Executive Director Main Street Red Bank NJ 2012

"Donna's knowledge of downtown organizations and how they should conduct business to be successful in revitalization is comprehensive and thorough. She has broad experience working with towns across the country and could help your town or your organization! Bring her in to help YOUR town; she will be able to advise you on anything & everything and guide you to getting the work done! What are you waiting for?"

Patricia Blakely

Executive Director the Merchants Fund 2011

"The Merchants Fund overhauled our grant making three years ago and it was time to reflect on our repurposed mission. Donna acted as the convener of our February 2011 Board meeting and led a rich discussion. She was excellent at making sure that everyone at the table had the

opportunity to speak. We walked away with a better understanding of how our grant making hangs together as a unified work product. We have an intern from Drexel University this summer and we were able to articulate what we want to research and how to derive more information. If we need to refine our work then we will do it based on data and research. You know you have a great convener when the universal response is, "That was fun."

Stephanie Phillips

Assistant Director, Historic Bartram's Garden, 2011

"I've worked with Donna for the past year on a comprehensive preservation plan for Bartram's Garden, and I can't imagine anyone else who could have tackled the issues of our complex site with such intelligence and integrity. Donna brings a wealth of knowledge about preservation best practices with an understanding of the challenges that accompany organizations with small staff and limited resources. She has helped us focus on the long-term through her superior organizational and facilitation skills, and also has a dry wit that is breath of fresh air. We would keep her around forever if we could."

Beth Anne MacDonald

Executive Director, Downtown Somerville Alliance NJ 2011

"Donna was able to take our Board through a comprehensive strategic planning process that has helped us clarify our mission and goals more thoughtfully and progressively than I would have imagined. She is able to work well with strong-minded individuals and kept us focused and on target the entire time."

Laura Krisov

State Coordinator Michigan Main Street, 2010

"Donna facilitated a fundraising training session for our Main Street managers and volunteers that was outstanding. During the training she was able to use her expertise that she has encountered over the years. The feedback that I received had lots of great comments about the presentations and group assignments. She also shared great examples that she has put together along with others that she has gathered. I would highly recommend Donna again for this type of training."

Todd Noon

Executive Director, Main Street Vineland NJ 2009

"Donna created and facilitated a fundraising training session for our nonprofit Board of Directors and volunteers that was truly outstanding. Donna took the time to learn about our organization and then, using her expertise that has been honed over many years, crafted a presentation that addressed our specific needs. All of us took away from her session many

effective, actionable ideas that will help us grow and thrive. Without question, I would hire Donna again and I certainly recommend her very highly."

this successful project, I highly recommend Donna's services."

Melissa Bingmann

Director West Virginia University Public History Program 2012

"The West Virginia University Public History program sponsored a session at the 2012 Preservation Alliance of West Virginia conference and invited Donna Ann Harris to speak on New Solutions for House Museums. I could not have been more pleased. I have recommended her work to several small historic sites in WV and am a huge fan of her book. What impressed me most about her talk was that she continues to study specific cases and updates her approach. Her work across the country has resulted in her vast knowledge of best practice and creative approach to transforming historic sites into meaningful places."

Amy McCollum

Preservation Alliance for Greater Philadelphia, 2012

"Donna did a great job designing and facilitating two sessions on non-profit organizations and the responsibilities of board members for the Preservation Alliance's Emerging Leaders program."

Ron Emrich

Executive Director Preservation New Jersey 2010

"Donna's work for Preservation New Jersey has been outstanding: from our initial collaboration in developing scopes of work for two very different projects, to her highly organized and efficient conduct of complicated tasks, to outstanding final products and reports. Will be very happy to work with her again, soon."

Carolyn Deluttri

Executive Director, Downtown Evanston IL 2010

"I have had the pleasure of working with Donna Ann Harris during my tenure at MainStreet Libertyville starting in 2004. Donna took the organization to a new level through the program review process, and we also hired her to work with the Board of Directors to update the organizational bylaws. I have also had the pleasure of bringing her to Downtown Evanston in 2010 where she conducted a 4-hour strategic planning and goal setting workshop with over 48 attendees including the Board of Directors, Mayor, City Staff and many other stakeholders. Donna knows her stuff when it comes to downtown revitalization, organizational development, Executive Director/Program manager coaching and historic preservation. She has been a great

mentor to me personally and I would highly recommend Donna to take your organization to new levels!"

Carola Hartley

Executive Director Main Street Bridgeton NJ 2010

Donna Harris has provided services to me and my organization through Main Street New Jersey and the National Main Street Center. I've attended her training sessions on different topics (but especially fundraising) in Trenton, in downtown Bridgeton and at more than one National Main Street Conference. All of her presentations are EXCELLENT. If you are a volunteer or a staff member of a non-profit (especially a Main Street non-profit) you will benefit from Donna's knowledge. She is always willing and ready to help when called upon. And she speaks the "language" we can all understand. Donna also shares her knowledge and experiences working with Main Street communities in many other ways including articles in Main Street Now! the bimonthly publication of the National Trust's Main Street Center in Washington, DC. I highly recommend Donna Harris of Heritage Consulting, Inc. as a consultant for your organization.

Emily Northey

State Coordinator Minnesota Main Street 2009

"Donna presented on Board Issues and the Organization point (3-4 hours) during Minnesota Main Street's first Basic Training. She was a breeze to work with while I prepared and organized the training. During the presentation, Donna brought creative and practical suggestions for attendees to use in growing and strengthening their downtown organization. She also gave them numerous tools that could be used either at once or down the road."

Melvena Heisch

Deputy State Historic Preservation Officer, Oklahoma 2007

"Donna provided a highly informative and entertaining workshop for Oklahoma's statewide preservation conference last June 2007. She had participants bring artifacts that represented their community, and we exchanged ideas about what the things were and how they could be used to promote shopping and tourism at the local level."

Rob Lukens

Executive Director Historic Yellow Springs, Chester Springs PA 2007

"Donna helped Historic Yellow Springs (HYS) build a conceptual site plan to solve our historic site's issues related to accessibility, safety and usability. Donna led us through a very complicated process that included multiple stakeholders and local government officials. She worked very closely with HYS' board, staff, and a historic architect to facilitate a solution that

balances historical authenticity and access. Community inclusion was a key component of Donna's approach and the most significant factor in the project's success. The current HYS Conceptual Site Plan now forms the foundation for a future phase that includes fundraising, engineering, and implementation for the plan. Based on my experiences working with her on

Tiffany Hatfield

Director Indiana Museum Association 2007

"Donna Ann Harris provided a workshop, based on her 2007 book (New Solutions for House Museums), to address a serious issue in the museum world. This was part of the Association of Indiana Museums' annual statewide conference, 8.24.08. Evaluations ranked Donna Ann's materials, concepts and presentation at the highest levels."