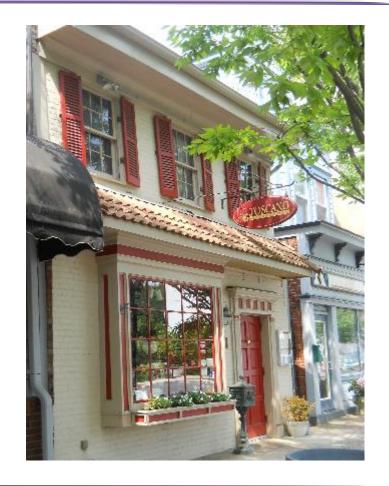
A "managed downtown"

Donna Ann Harris Principal



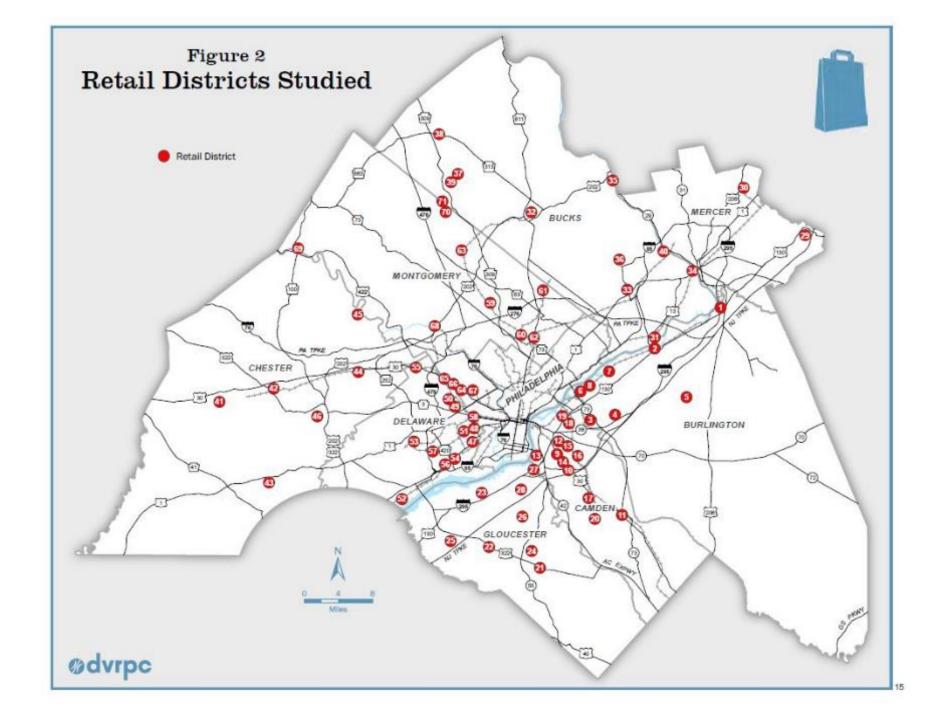
Agenda

- 1. DVRPC study of 71 towns
- 2. Top ten DVRPC towns
- 3. Management & funding types
- 4. Volunteers vs. paid staff
- 5. What does staff do?
- 6. Getting started: Costs
- 7. Public private partnerships



Map Number	Retail District	Cross Streets
0	Bordentown City	Farmsworth Ave. (CR 545) / Crosswicks St. (CR 528)
0	Burlington City	High St. / Broad St.
0	Maple Shade Township	Main St. (CR 537) / Forklanding Rd.
0	Moorestown Township	Main St. (CR 537) / MIII St.
6	Mount Holly Township	High St. / Mill St. (CR 537)
0	Palmyra Borough	Broad St. (CR 543) / Cinnaminson Ave. (CR 607)
0	Riverside Township	S. Pavilion Ave. / Scott St. (CR 613)
0	Riverton Borough	Broad St. (CR 543) / Main St. (CR 603)
0	Audubon Borough (Merchant St.)	Merchant St. / Oakland Ave.
10	Barrington Borough	Clements Bridge Rd. (NJ 41) / Trenton Ave.
0	Berlin Borough	White Horse Pike (US 30) / Broad St.
12	Collingswood Borough	Haddon Ave. (CR 630) / Collings Ave. (CR 561)
1	Gloucester City	Broadway (CR 551) / Market St. (CR 634)
0	Haddon Heights Borough	Station Ave. (CR 656) / Atlantic Ave. (CR 727)
1	Haddon Township (Westmont)	Haddon Ave. (CR 561) / Crystal Lake Rd. (CR 643)
16	Haddonfield Borough	Kings Highway (NJ41) / Haddon Ave. (CR 561)
O	Laurel Springs Borough	Atlantic Ave. (CR 727) / Stone Rd. (CR 669)
13	Merchantville Borough	Maple Ave. (CR 662) / Center St. (CR 537)
(Pennsauken Township	Westfield Ave. (CR 610) / Browning Rd. (CR 612)
20	Pine Hill Borough	Erial Rd. (CR 703) / Branch Ave. (CR 687)
3	Glassboro Borough	High St. (CR 641) / Main St. (CR 553)
22	Harrison Township (Mullica Hill)	N. Main St. (NJ 45) / Bridgeport-Mullica Hill Rd. (US 322)
2	Paulsboro Borough	E. Broad St. (NJ 44) / Delaware St. (CR 667)
2	Pitman Borough	Broadway Ave. (CR 553) / Holly Ave. (CR 624)
23	Swedesboro Borough	Kings Highway (CR 551) / Raliroad Ave.
23	Wenonah Borough	West St. / Mantua Ave. (CR 632)
2	Westville Borough	Broadway (CR 551)/ Pine St.
28	Woodbury City	Broad St. (NJ 45) / Delaware St. (CR 640)
8	Hightstown Borough	Main St. (NJ 33) / Stockton St. (CR 571)
3	Princeton	Nassau St. (NJ 27) / Witherspoon St.
3	Bristol Borough	Mill St. / Radcliffe St.
•	Doylestown Borough	State St. (US 202) / Main St.
3	Langhorne Borough	Maple St. (PA 213) / Bellevue Ave.
@	Morrisville Borough	W. Bridge St. (PA 32) / Pennsylvania Ave.
63	New Hope Borough	Main St. (PA 32) / Bridge St. (PA 179)
©	Newtown Borough	State St. / Washington Ave.

Map Number	Retail District	Cross Streets
3	Perkasie Borough	W. Market St. / S. 6th St.
0	Quakertown Borough	W. Broad St. (PA 313) / 3rd St.
63	Sellersville Borough	N. Main St. / Maple Ave.
0	Yardley Borough	Main St. / Afton Ave. (PA 332)
40	Coatesville City	E. Lincoln Highway (US 30 Business) / 2nd Ave
@	Downingtown Borough	E. Lancaster Ave. (US 30 Business) / Beech St.
(3)	Kennett Square Borough	Baltimore Pike / Union St. (PA 82)
4	Malvern Borough	King St. / Warren Ave.
(5)	Phoenixville Borough	Bridge St. (PA 113) / Main St.
6	West Chester Borough	Gay St. (PA 3) / High St. (PA 100)
0	Darby Borough	Main St. / Powell Rd.
0	East Lansdowne Borough	Baltimore Pike / Penn Blvd.
(3)	Haverford Township (Brookline)	Darby Rd. / Brookline Blvd.
0	Haverford Township (Oakmont)	Darby Rd. / Campbell Ave.
3	Lansdowne Borough	Lansdowne St. / Baltimore Ave.
2	Marcus Hook Borough	Market St. (PA 452) / 10th St. (US 13)
33	Media Borough	State St. / S. Jackson St.
3	Norwood Borough	Winona Ave. / Chester Pike (US 13)
63	Radnor Township (Wayne)	Lancaster Ave. (US 30) / Wayne Ave.
69	Ridley Park Borough	E. Hinckley Ave. / E. Seliers Ave.
9	Swarthmore Borough	N. Chester Rd. / Park Ave.
0	Upper Darby Township	Market St. (PA 3) / S. 69th St.
3	Ambier Borough	Butler Ave. / Main St.
0	Cheltenham Township (Glenside)	S. Easton Rd. / Glenside Ave.
0	Hatboro Borough	S. York Rd. (PA 263) / E. Moreland Rd.
@	Jenkintown Borough	Old York Rd. (PA 611) / West Ave.
3	Lansdale Borough	Main St. (PA 63) / Susquehanna Ave.
@	Lower Merion Township (Ardmore)	Lancaster Ave. (US 30) / Anderson Ave.
(3)	Lower Merion Township (Bryn Mawr)	Lancaster Ave. (US 30) / Merion Ave.
0	Lower Merion Township (Haverford)	Lancaster Ave. (US 30) / Haverford Station Rd.
3	Narberth Borough	Narberth Ave. / Haverford Ave.
0	Norristown Borough	Main St. / Swede St.
0	Pottstown Borough	E. High St. (PA 663) / Hanover St.
1	Souderton Borough	N. Main St. (PA 113) / Chestnut St.



How many are managed?

- Only 12.5%
 professionally managed
- Others some kind of volunteer organization
- Some downtowns are not managed at all





Top Ten DVRPC towns

- 1. West Chester PA
- 2. Princeton NJ (Palmer Square)
- 3. Media PA
- 4. Haddonfield NJ
- 5. Downingtown PA

- 6. Collingswood NJ
- 7. Doylestown PA
- 8. Kennett Square PA
- 9. Bryn Mawr PA
- 10. Bordentown NJ

Types of management entities & funding sources

- 1. Business Association
- 2. Merchants Association
- 3. Chamber of Commerce
- 4. Main Street
- 5. Single property owner/CRM
- 6. Community Dev Corp.
- 7. Retail recruiter
- 8. Enterprise zone
- 9. Local government department
- 10.Business Improvement Districts/SSA/SID



How are they managed?

BIDs

- West Chester PA (MS)
- Palmyra NJ
- Haddon Township NJ
- Princeton NJ (Palmer Square)
- Haddonfield NJ
- Collingswood NJ
- Ardmore PA (MS)

Main Street

- Ambler PA
- Soudertown/Telford PA
- Hatboro PA
- Woodbury NJ
- Mt. Holly NJ
- Maple Shade NJ
- Burlington NJ



How are they managed?

Biz/Merchant Association

- Media PA
- Mullica Hill NJ
- Bordentown NJ
- Kennett Square NJ

- Downingtown PA
- Bryn Mawr PA
- Doylestown PA
- Princeton (non Palmer Square



Volunteers vs paid staff





More Effective Volunteer Organizations



What does the staff do?

- Serve the board and downtown stakeholders
- Create events for shoppers
- Retain and recruit businesses
- Take action:
 Clean/Safe/Attractive
- Promote a unified district
- Understand the market
- Work with government to address larger issues
- Raise money for projects





Getting started: Costs?





Public private partnership essential



Contact me!



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